

Ms. Fenstermacher has over 25 years of experience in social work, healthcare and aging services and has been employed with PSL since 2005. She holds licenses as a masters' social worker, nursing home administrator, personal care administrator, activity director certification and other certificates in memory support specific techniques. She has served PSL in the past as a Social Work Director, Assistant Executive Director, Nursing Home Administrator, Independent Living Manager, Personal Care Home Administrator and Corporate Director of Community Life. She is responsible for ensuring PSL's services support the quality of life for residents and team members in alignment with the mission, vision and values. She ensures that stakeholders' voices are heard in program development and evaluation. She oversees the social workers, community life, chaplains, memory support, Thrive Wellness, fitness, independent living, resident empowerment, volunteers and customer satisfaction efforts across our Lifeplan Communities and stand-alone personal care homes.

Ms. Fenstermacher is a graduate of Rutgers University, with a master's degree in Social Work-Administration, Planning and Policy Development. She graduated from Kutztown University with a bachelor's degree in Social Work- generalist and minor in Psychology. She is involved in volunteer leadership Board positions in PA National Association of Social Workers, LinkedSenior Product Advisory Board and PA Voice as their Board Vice President. She is engaged in Pioneer Network and Voice PA efforts to bring person-centered care to healthcare settings. She is a #dementianerd and Dementia Friend. She is an alumna of the Larry Minnix Leadership Academy through National LeadingAge. Ms. Fenstermacher enjoys being with her family as well as biking, yoga, meditating, gardening, reading and glassblowing (hot glass, torchwork and fused glass art) in her free time.